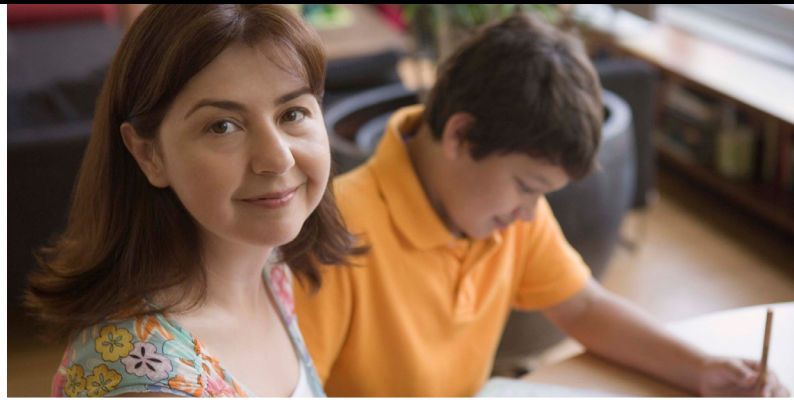


# WORLD-CLASS SUPPORT FOR YOUNGER STUDENTS



Our service is based on the successful model established by the Australian Homestay Network in 2007



We work closely with our education partners to support the wellbeing of younger students



World-class operating standards to meet Education Code of Practice requirements



Homestay packages designed for under 18s with a private bedroom and 2-3 meals a day



Interview and home inspection plus police vetting and ID checks for host families



Tailored homestay insurance policy providing coverage for students and hosts



Reference check for the primary host (residential caregiver)



Personalised student/host matching process to create a happy home environment



24/7 multilingual emergency assistance and critical incident strategy



Connect with our portfolio of education agents worldwide



Additional host training to care for students under the age of 18



Easy-to-use Homestay Management System (HMS)

A properly-managed homestay is the ideal entry point for new students, providing them with the feeling and support of home and giving parents peace of mind.



**NEW ZEALAND  
HOMESTAY**

**DISCOVER THE NZH DIFFERENCE TODAY**

[newzealandhomestay.co.nz](http://newzealandhomestay.co.nz) • [info@newzealandhomestay.co.nz](mailto:info@newzealandhomestay.co.nz)

# A COMPREHENSIVE HOMESTAY PROGRAM

## STANDARD INCLUSIONS

- Appropriate accommodation complying with the Education Code of Practice
- Exclusive student and host insurance
- Host recruitment, training and selection inc. interview, home inspection and police vetting
- Student/host matching process to place each student with the most suitable host family
- Ongoing monitoring of host suitability
- Private, fully furnished bedroom with study area and internet access
- 2-3 meals a day, 7 days a week
- Welcoming homestays within 45 minutes of your school
- Host assistance to monitor behaviour, welfare and school attendance
- Pre-departure online orientation and one-on-one orientation with homestay host
- Guidance on local customs, transportation options, banking, phone set-up and safety tips
- Homestay management and support throughout the entire homestay experience
- Professionally staffed 24/7 emergency hotline and critical incident management
- Automated online payment services for students and hosts

## ADD-ON SERVICES



Airport pick up



Special dietary requests

## SUPERIOR EXPERIENCES = THE AHN DIFFERENCE

### A Partner you can Trust

Policies and procedures that comply with Education Code of Practice regulations outlining the expectations and responsibilities of the student, host family and homestay provider.

### Safety-First Host Screening

Home inspection plus police vetting and verification of photo ID for all host residents aged 18+. Primary host (residential caregiver) must also undergo a reference check.

### 24/7 Care and Support

Our dedicated team has regular contact with hosts and students throughout each placement and will promptly follow up on any concerns raised by the student, host or education provider.

### Quality Hosts

AHN hosts are trained to monitor students' wellbeing and report any changes or concerning behaviour. Hosts also enforce specific rules from the education provider (e.g. curfew).

### Enhance your Offering

We can tailor our products to suit the age and needs of your students. NZH staff will take your requirements and guidance into consideration when arranging placements.

### Study Tour Solutions

As the study tour specialists, we can coordinate homestay accommodation for visiting tour groups and individuals attending immersion programs at your school.